

- [Kesgrave Community Website](#)
- [A-Z](#)
- [Reporting Issues](#)
- Details

## **Waste Bins - Waste Not Collected or Bin Missing or Damaged**



### **What if my bin has been stolen**

If your wheeled bin has been missing for more than 2 days and is presumed stolen, please ring the Police on 101 and obtain a crime reference number. On receipt of this number Norse will arrange a replacement bin at no extra charge.

### **What if my bin has been damaged**

If your bin has been damaged please report online at:  
[my.eastsuffolk.gov.uk/service/wheeled\\_bin\\_repair\\_request](https://my.eastsuffolk.gov.uk/service/wheeled_bin_repair_request)

If your wheeled bin becomes damaged beyond repair, you will have to pay the cost of a replacement bin. If the damage is caused when the bin is being emptied by Suffolk Coastal Norse, they will replace or repair the bin at no cost to you.

### **What if my bin collection has been missed**

If your bin has not been emptied (ie missed) then please report online at:  
[my.eastsuffolk.gov.uk/en/service/Waste\\_missed\\_bin\\_collection](https://my.eastsuffolk.gov.uk/en/service/Waste_missed_bin_collection)

Last update on Monday 08 Feb 2021 by Alan Comber.