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Fire Safety Problem

You can report any fire safety concerns about non-domestic premises like offices, restaurants or public buildings to Suffolk Fire and Rescue Service.

Common complaints they receive are:

- locked and blocked fire exits
- faulty fire alarm systems
- lack of training for employees

Contact the Duty Officer on 01473 260 588 to report a safety problem.

The duty officer is available from 9am to 5pm, Monday to Thursday and 9am to 4pm on Friday.

Outside of these hours, if there is an emergency fire safety issue that puts people in immediate risk you should call 999.

They try to respond to any fire safety complaint during working hours within 4 hours. They will respond as soon as possible in other situations.

Last update on Thursday 16 Aug 2018 by Alan Comber.