

- [Kesgrave Community Website](#)
- [A-Z](#)
- [Reporting Issues](#)
- Details

Buses / Community Transport

If you have any issues with the buses or community transport please contact the Town Council Public Transport Liaison Officer (PTLO), Sue Hall, via the

- [Town Council Offices](#)

or email:

- publictransport2@gmail.com

To report a problem with buses to the County Council visit the Suffolk Onboard website:

- www.suffolkonboard.com

NB In the first instance complaints should be directed towards the operator of the service concerned.

You should telephone or write to the office of the bus service operator concerned as soon as possible after the incident. Please remember that any situation will have to be investigated and the operator may need to ring you back.

To report a problem with First Bus Norfolk and Suffolk contact:

- 0345 602 0121
- www.firstgroup.com/norfolk-suffolk

To report a problem with Ipswich Buses contact:

- 0800 919390
- www.ipswichbuses.co.uk
- info@ipswichbuses.co.uk

To report a problem with Ipswich Park & Ride contact:

- 0345 602 0121
- www.ipswichparkandride.co.uk

Last update on Saturday 14 Aug 2021 by Alan Comber.